



Holiday Schedule 2019

Operations Offices are closed during the below listed National Holidays in North America, Germany and Singapore. Customer calls will be automatically forwarded to our Answering Care Service.

AMERICAS OPERATIONS CENTER IN DFW

2019

- 01 Jan Tuesday *New Years Day*
- 19 Apr Friday *Good Friday*
- 27 May Monday *Memorial Day*
- 04 July Thursday *Independence Day*
- 02 Sep Monday *Labor Day*
- 28 Nov Thursday *Thanksgiving*
- 29 Nov Friday *Thanksgiving*
- 25 Dec Wednesday *Christmas*
- 26 Dec Thursday *Day after Christmas*

2020

- 01 Jan Wednesday *New Years Day*

EMEA OPERATIONS CENTER IN FRA

2019

- 01 Jan Tuesday *New Years Day*
- 19 Apr Friday *Good Friday*
- 22 Apr Monday *Easter Monday*
- 01 May Wednesday *Labor Day*
- 30 May Thursday *Ascension Day*
- 10 Jun Monday *Whit Monday*
- 20 Jun Thursday *Corpus Christi*
- 03 Oct Thursday *German Reunion*
- 24 Dec Tuesday *Christmas (1/2 day)*
- 25 Dec Wednesday *Christmas*
- 26 Dec Thursday *Christmas*
- 31 Dec Tuesday *New Year's Eve (1/2 day)*

2020

- 01 Jan Wednesday *New Years Day*

APAC OPERATIONS CENTER IN SIN

2019

- 01 Jan Tuesday *New Years Day*
- 05 Feb Tuesday *Chinese New Year*
- 06 Feb Wednesday *Chinese New Year*
- 19 Apr Friday *Good Friday*
- 01 May Wednesday *Labour Day*
- 20 May Monday *Vesak Day*
- 04 Jun Tuesday *Hari Raya Puasa*
- 9 Aug Friday *National Day*
- 12 Aug Monday *Hari Raya Haji*
- 28 Oct Monday *Deepavali*
- 25 Dec Wednesday *Christmas*

2020

- 01 Jan Tuesday *New Years Day*