



Holiday Schedule 2018

Operations Offices are closed during the below listed National Holidays in North America, Germany and Singapore. Customer calls will be automatically forwarded to our Answering Care Service.

AMERICAS OPERATIONS CENTER IN DFW

2018

01 Jan Monday *New Years Day*
 30 Mar Friday *Good Friday*
 28 May Monday *Memorial Day*
 04 July Wednesday *Independence Day*
 03 Sep Monday *Labor Day*
 22 Nov Thursday *Thanksgiving*
 23 Nov Friday *Thanksgiving*
 25 Dec Tuesday *Christmas*
 26 Dec Wednesday *Day after Christmas*

2019

01 Jan Tuesday *New Years Day*

EMEA OPERATIONS CENTER IN FRA

2018

01 Jan Monday *New Years Day*
 30 Mar Friday *Good Friday*
 02 Apr Monday *Easter Monday*
 01 May Tuesday *Labor Day*
 10 May Thursday *Ascension Day*
 21 May Monday *Whit Monday*
 31 May Thursday *Corpus Christi*
 03 Oct Wednesday *German Reunion*
 24 Dec Monday *Christmas (1/2 day)*
 25 Dec Tuesday *Christmas*
 26 Dec Wednesday *Christmas*
 31 Dec Monday *New Year's Eve (1/2 day)*

2019

01 Jan Tuesday *New Years Day*

APAC OPERATIONS CENTER IN SIN

2018

01 Jan Monday *New Years Day*
 16 Feb Friday *Chinese New Year*
 30 Mar Friday *Good Friday*
 01 May Tuesday *Labour Day*
 29 May Tuesday *Veak Day*
 15 Jun Friday *Hari Raya Puasa*
 9 Aug Thursday *National Day*
 22 Aug Friday *Hari Raya Haji*
 6 Nov Tuesday *Deepavali*
 25 Dec Tuesday *Christmas*

2019

01 Jan Tuesday *New Years Day*